To: From: Sent: Subject: ASAP	'Francisco Rodriguez'[frodriguez@gesoncall.com] Daly, Eric Mon 10/24/2016 1:51:31 PM USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part	
Thanks Frank. Let's see what she says. If we go shopping today, can we get that corkboard?		
Thanks		
Sent: Mo To: 'Fran	TULLIGAN Joan (Canberra) [mailto:Joan.Mulligan@canberra.com] onday, October 24, 2016 9:34 AM cisco Rodriguez' <frodriguez@gesoncall.com>; Daly, Eric <daly.eric@epa.gov> RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - rt ASAP</daly.eric@epa.gov></frodriguez@gesoncall.com>	
Good mo	rning Frank,	
	ntacted our Traffic department so they can determine why Fed-X didn't deliver on as all paperwork was clearly marked as such.	
I will adv	ise when I hear back.	
Our apolo	ogies.	
Regards.		

Joan Mulligan

Customer Service - Parts and Repairs

CANBERRA

Part of Mirion Technologies

0: (203) 639-2430

Joan.mulligan@canberra.com

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From: Francisco Rodriguez [mailto:frodriguez@gesoncall.com]

Sent: Monday, October 24, 2016 9:08 AM To: MULLIGAN Joan (Canberra); 'Daly, Eric'

Subject: RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part

ASAP

Good Morning Joan,

We have received the package that was sent Friday. It did not make the Sat. delivery, is there a cost difference in the delivery fees? Package was received on Mon. 8:45am resulting in the EPA having to work extra hours over the weekend trying to remedy the problem until delivery of part needed. Also, could you email me a receipt for the credit card transaction.

Thank you in advance.

Frank Rodriguez

Response Manager

Guardian Environmental Services

70 Albe Drive

Newark, DE 19702

frodriguez@gesoncall.com

Cell: 302-803-1191

Office: 302-918-3070

Fax: 302-834-1959

From: MULLIGAN Joan (Canberra) [mailto:Joan.Mulligan@canberra.com]

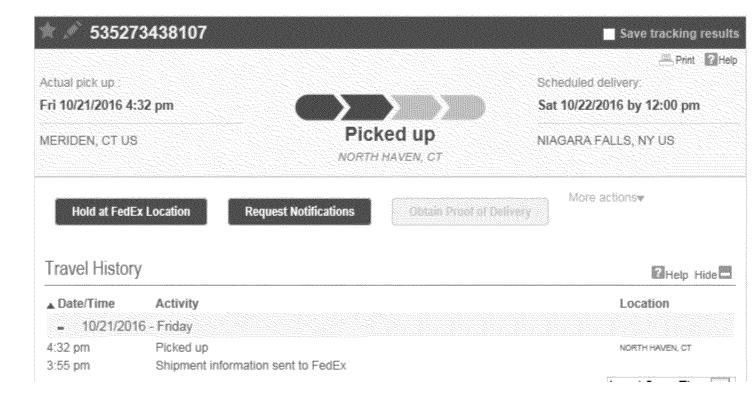
Sent: Friday, October 21, 2016 5:42 PM

To: Francisco Rodriguez < frodriguez@gesoncall.com >; 'Daly, Eric' < Daly.Eric@epa.gov > **Subject:** RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY -

Needs Part ASAP

Here is tracking information:

Fed-X 5352 7343 8107 as you can see top right – scheduled to be delivered 10/22 by noon. Have a good weekend.



From: Francisco Rodriguez [mailto:frodriguez@gesoncall.com]

Sent: Friday, October 21, 2016 3:22 PM **To:** MULLIGAN Joan (Canberra); 'Daly, Eric'

Subject: RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part

ASAP

Hello Joan,

You can contact me at 302-803-1191 or 956-245-7013 so that we can get the part the EPA is needing ordered. I have tried your office number and left a message as well. Look forward to hearing from you.

Thank you,

Frank Rodriguez

Response Manager

Guardian Environmental Services

70 Albe Drive

Newark, DE 19702

frodriguez@gesoncall.com

Cell: 302-803-1191

Office: 302-918-3070

Fax: 302-834-1959

From: MULLIGAN Joan (Canberra) [mailto:Joan.Mulligan@canberra.com]

Sent: Friday, October 21, 2016 2:41 PM

To: 'Daly, Eric' < <u>Daly.Eric@epa.gov</u>>; Francisco Rodriguez < <u>frodriguez@gesoncall.com</u>> **Subject:** RE: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY -

Needs Part ASAP **Importance:** High

Hello Frank -

I can ship this overnight Saturday delivery,

All I would need is your credit card and it can ship today.

Please advise as soon as possible – our shipping department closes at 3:45.

Regards.

From: Daly, Eric [mailto:Daly.Eric@epa.gov]
Sent: Friday, October 21, 2016 2:39 PM

To: MULLIGAN Joan (Canberra); Francisco Rodriguez

Subject: USEPA/Canberra Part: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part

ASAP

Importance: High

Thanks Joan. I have copied my GES Contractor lead, Frank Rodriguez. Is there a way for us to pick this up locally? Either way, Frank you are authorized to work with Joan to process this order. Thanks

Regards,

Eric M. Daly
On-Scene Coordinator/Radiological Response Specialist
US Environmental Protection Agency- Region II

ERRD/RPB/PPS 2890 Woodbridge Avenue Edison, NJ 08837 <u>daly.eric@epa.gov</u> 908-420-1707

"We must, indeed, all hang together, or assuredly we shall all hang separately", Benjamin Franklin

From: MULLIGAN Joan (Canberra) [mailto:Joan.Mulligan@canberra.com]

Sent: Friday, October 21, 2016 2:34 PM To: Daly, Eric < <u>Daly.Eric@epa.gov</u>>

Cc: RAIMONDI Jeffrey (Canberra) < jeffrey.raimondi@canberra.com>

Subject: RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Good afternoon Eric,
Please find the attached quote per your request – for expedience sake I used the EPA's Sold to number as GES is not in our system. When the order is placed we can add them.
Contact me if you have questions.
Regards.
Joan Mulligan
MIRION TECHNOLOGIES (CANBERRA) INC
O: (203) 639-2430
joan.mulligan@canberra.com
Radiation Safety. Amplified.
Visit our website <u>www.canberra.com</u>

From: Daly, Eric [mailto:Daly.Eric@epa.gov]
Sent: Friday, October 21, 2016 12:40 PM

To: MULLIGAN Joan (Canberra)
Subject: RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP

Importance: High

Hi:

I am a Federal On-Scene Coordinator at a removal action site in Niagara Falls. My EPA contractor (Guardian Environmental Services) will be purchasing the part for the site. So I am not sure what information you need from GES as well since the funding will go through them.

My contact information is below. That is my EPA office.

Eric M. Daly

On-Scene Coordinator/Radiological Response Specialist US Environmental Protection Agency- Region II

ERRD/RPB/PPS
2890 Woodbridge Avenue
Edison, NJ 08837
daly.eric@epa.gov
908-420-1707

However, I am at a removal site in Niagara Falls, NY. The shipping address:

9626 Niagara Falls Boulevard

Niagara Falls, NY 14304

From: MULLIGAN Joan (Canberra) [mailto:Joan.Mulligan@canberra.com]

Sent: Friday, October 21, 2016 9:29 AM To: Daly, Eric <<u>Daly.Eric@epa.gov</u>>

Cc: ARRINGTON Sarah (Canberra) < sarah.arrington@canberra.com> Subject: RE: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP Good morning Eric, I will be assisting you the rest of the way here... I am trying to process a formal quote for you – Could you tell me your main offices' location? I cannot locate an EPA office in Niagara Falls, NY in order to enter a quote in our system. We do have this material in stock – I am in the process of ensuring one of these will be able to ship to you and is not allocated to another customer. Please advise and thank you. From: ARRINGTON Sarah (Canberra) Sent: Friday, October 21, 2016 8:51 AM To: MULLIGAN Joan (Canberra) Subject: 7071985 Cryo-Cycle Collar - EPA, Niagara Falls, NY - Needs Part ASAP Importance: High Hi Joan, Eric Daly with EPA (Niagara Falls, NY) needs a formal quote for (1) 7071985 CRYO-CYCLE RTV COLLAR, and he would like to purchase 1.

Customer needs to know how soon he can get the part as he needs it very soon.

formal quote would be good too.
Esta Dalas
Eric Daly:
908-420-1707
daly.eric@epa.gov
Thanks.
Best Regards,

I gave him the verbal price of \$1,330.00 (not including freight charges), but he said a

Sarah E. Arrington

Customer Service Administrative Coordinator -

Software Librarian

Sarah

CANBERRA

Now part of Mirion Technologies

800 Research Parkway

Meriden, CT 06450 USA

O: (203) 639-2281

Tech-Support: 1 (800) 255-6370

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